



GENERAL INFORMATION

Insurer :	Policyholder :		
Inter Partner Assistance	KEYTRADE BANK		
Av. Louise 166/1	Boulevard du Souverain 100		
B - 1050 Brussels	B-1170 Brussels		
Tel: +32 (0)2 550 04 78			
E-mail: Claims-assistance@ip-assistance.com			

KEYTRADE BANK VISA card holder:

Name – First name			
Address:			
Type of card:	VISA Classic	VISA Gold 🗆	
Card number:			
Insured:			
Name - First name:			
	older of the KEYTRADE VISA ca	ard:	
Date of birth:			
E-mail:			

REIMBURSEMENT

Reimbursement (according to the General Terms and Conditions)

Bank account number:		
SWIFT (BIC):		
IBAN:		
Name of the banking institution:		





LOSS

(To be completed by the owner of the KEYTRADE VISA card)

Date of payment with the KEYTRADE VISA card: _____ Date on which the damage occurred: _ Place and circumstances of the damage: **Description:** Possibilities to obtain compensation: Is there any legal regress towards a third party? Do you already have taken any action in that direction?





PROOF

Purchase price of the insured good:	
Late delivery	
Not compliant delivery	
Date purchase:	

Add following documents:

- Print the order confirmation (e-mail), confirmation of the seller that this agrees with the order or a print of the online order page;
- A copy of the statement of the VISA expenditure or debit notification of the insured showing that the amounts of the order have been debited of his account;
- In case of delivery by courier: the delivery slip provided to insured;
- If sent by post: the receipt of the insured;
- In the event of return of the insured good to the seller: the proof of payment of the costs of return receipt.

Statement by the Insured

I, the undersigned, certify that this document is complete and correct and only refers to the loss and that the insurance claim was not submitted to any other company. I, the undersigned hereby give permission to recover the cost to stories from a liable third party.

Signature of the insured

Date

Please send the completed form and necessary documents
preferably by e-mail to :
Claims-assistance@ip-assistance.com
or by post to:
AXA Assistance
Service Refund dept KEYTRADE BANK VISA Card
Avenue Louise 166/1
B-1050 Brussels