Are you a customer of Keytrade Bank?

Excellent. You can download the app now.

Enter your Bancontact card number and expiry date.

Choose a user name (maximum 16 characters). This name will be used for all your mobile payments.

Special characters are not allowed (e.g. <, #, %, ?).

Open the Bancontact app, select Keytrade Bank from the list and accept the terms and conditions.

To link your card to the app, you will be connected to Keytrade Bank. This is the only time you need your Keytrade ID and e-commerce code.

For this you require a one-off Keytrade ID and your e-commerce code. If you don’t have a Keytrade ID and/or e-commerce code yet, these can be requested on the website of Keytrade Bank via “Your Preferences” > “Passwords & Security” > “Keytrade ID” and/or “Card Security”

Set a PIN code for your app.

This should preferably be a different code from the one you use for your bank card.

Done!
Pay a bill? Easy!

→ Receipt
Merchants who accept mobile payments with the Bancontact app, will offer you a ticket with a QR code.

→ Pay
Open the Bancontact app on your smartphone, select the option ‘Pay’ and scan the QR code.

You will receive the option to pay by card or with the app. Choose the pay with the app option.

→ PIN
Check the displayed payment details, tap ‘Confirm’ and enter your PIN code.

→ Done!
You will receive your payment confirmation instantly. All transaction details are also added to your history.
Pay back friends? Easy!

**Pay**

1. **Open**
   - Open the Bancontact app and select 'Pay' or 'Receive'.

2. **Scan**
   - Did you select 'Pay'? Scan the QR code of the person you want to make a payment to.

3. **PIN code**
   - Check the displayed payment details, tap 'Confirm' and enter your PIN code.

4. **Done!**
   - Both payer and receiver will see an on-screen payment confirmation. All transaction details are added to their history.

**Receive**

1. **Open**
   - Open the Bancontact app and select 'Pay' or 'Receive'.

2. **QR code**
   - Did you select 'Receive'? Enter an amount up to €250 and a QR code will be generated automatically.

3. **Done!**
   - Both payer and receiver will see an on-screen payment confirmation. All transaction details are added to their history.
Pay online? Easy!

From your smartphone or tablet (with the Bancontact app installed)

1. **Webshop**
   - Confirm your online order in your shopping cart and select Bancontact/Mister Cash as your payment method.
   - You will receive the option to pay by card or with the app. Choose the pay with the app option.

From your laptop or computer

1. **Webstores**
   - Web stores that accept mobile payments with Bancontact/Mister Cash will generate a QR code.

2. **Scan**
   - Open the app on your smartphone or tablet, select the option ‘Pay’ and scan the QR code.

3. **PIN**
   - Check your payment details, tap ‘Confirm’ and enter your PIN code.

4. **Done!**
   - You will receive your payment confirmation instantly. All transaction details are also added to your history.

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